



To whom it may concern:

November 14, 2013

I would like to recommend VICA Heating & A/C for your project. VICA has worked for Pavilion Construction for approximately one year. From the submittal process, during construction, and throughout closeout documentation, VICA is focused on a delivering a quality product with customer satisfaction. They strive for excellence in the work they perform and believe in doing the job right the first time.

During the submittal process they provide quality submittals with the appropriate information for the Architect/Engineer's review. During construction they man the job appropriately to maintain the project schedule while providing quality work. After construction they provide accurate information for the Operation and Maintenance Manuals and the training necessary for the Owner's staff. In addition, VICA maintains a responsive staff who stand ready to help before, during or after construction.

In short, if you would like a quality HVAC contractor who will complete the job on time and provide a quality product, I would recommend VICA Heating & A/C.

Sincerely,

Jacob Tonks

Digitally signed by Jacob Tonks
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