

August 2009

Vica Heating & A/C  
4334 Broadway SE  
Albuquerque, NM 87105

Attention: Victor Arguello  
Andrew Hoefhiens

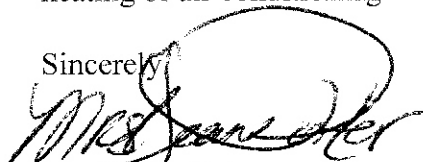
Dear Sirs,

My husband and I would like to thank you for the wonderful job you did installing our heater.

Your employees were timely, efficient and extremely patient (my puppy kept stealing their gloves and tools).

Your company will always be the first place I recommend when associates are in need of heating or air conditioning.

Sincerely,



Mrs. Diane Poter